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## 511 FACT SHEET

### What is 511?

511 is a free travel information phone number that offers statewide updates on transportation, including traffic, winter road conditions and public transit. With 511, finding the transportation information you need to “Know Before You Go<sup>SM</sup>” is easier than ever before.

### How Does 511 Work?

Like dialing 911 for an emergency, those traveling in Utah can now dial 511 (in state) or 866-511-UTAH (out of state) to access transportation information. Utah is the only state to offer a voice-activated system, allowing callers to state their requests instead of having to select options by dialing more numbers.

### 511 and CommuterLink<sup>SM</sup>

511 is part of CommuterLink<sup>SM</sup>, Utah’s Intelligent Transportation System. To provide up-to-date information, 511 is tied into CommuterLink’s<sup>SM</sup> resources including traffic signals and sensors, closed-circuit television (CCTV) cameras and ramp meters.

### History

Utah was selected as one of the first states to launch 511 after the Federal Communications Commission officially designated 511 as a nationwide number for travel information in July 2000. Utah’s 511 Communications System bill, sponsored by Representative Marda Dillree, was signed by Gov. Michael O. Leavitt on Feb. 22, 2001.

### 511 and the Olympics

For the Salt Lake 2002 Olympic Winter Games, 511 offers Olympic transportation information, including event locations, driving directions and public transit instructions for Olympic spectators traveling to venues. Those wishing to avoid Olympic-related traffic congestion can also learn about bypassing the Games by calling 511.

### Cooperating Agencies

511 is made possible through the cooperation of many organizations, including the Utah Department of Transportation, Salt Lake City, Salt Lake County, the Federal Highway Administration, Utah Transit Authority, Wasatch Front Regional Council, Mountainland Association of Governments and the Department of Public Safety.

### Future

Because transportation is constantly evolving, 511 is designed to improve and expand over time. The capabilities of Utah’s current 511 are just the beginning of what the system has in store.

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